



Sylvania Community Services Center, Inc.

Annual Report 2009

"Alone we can do so little: together we can do so much."

– Helen Keller

"It is the mission of Sylvania Community Services to fulfill societal needs by providing outstanding recreational, educational, social and cultural programs and other opportunities to enhance the quality of life in the Greater Sylvania Community."

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www.scsonline.org

From the Director's Desk

Living in a community that provides programs and services for youth through seniors speaks highly of the quality of life in Sylvania. SCS is part of the success in this community and we were 33 years strong in 2009!

Much of 2009 was spent preparing for and implementing plans to move our main office and all our services out of the Burnham building which was due for demolition. The Burnham Preschool, Kindergarten, and School Age before/after school Child Care programs were moved to new locations. And our main administrative office was moved in January 2010.

We are proud to continue to provide Child Care services to the Sylvania Community. Our participation in the Step-Up-To-Quality program continued in 2009 when we were awarded a One-Star Designation for all sites. And as always, we are so grateful to partner with Sylvania Schools in order to deliver outstanding Child Care services.

SCS would like to express its gratitude, and that of all the senior citizens in our great community, to the voters of the Sylvania Community for their support of our state-of-the-art Senior Center. In 2009 over 270 people per day participated in a program or service provided by Sylvania Senior Center.

Our terrific staff, managers, board, and volunteers work very hard to serve the community through the programs we offer. And the support of the Sylvania School System, the City of Sylvania, and Sylvania Township help make this all possible.

Thank you Sylvania, for allowing us to serve you for our 33rd year.

Claire A. Proctor
Executive Director

2009 Board of Directors

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SCS by the numbers

Agency

- Our Administrative office was moved to its new location along with the Sylvania Schools Administration to 4747 N. Holland Sylvania Rd in January 2010. Much of 2009 was spent preparing for this move.
- A new archival system for closed records was developed and implemented in 2009 as it was necessary to downsize our “stuff” due to limited storage at the new office location.
- SCS employees for 2009 totaled 25.29 full-time-equivalent positions compared to 26.25 the prior year.
- SCS served the Sylvania community for its 33rd year in 2009.

Childcare



- A “new look” was created for Child Care in 2009 with the addition of a new logo (above).
- Our Child Care was offered at 6 sites in the Sylvania School District.
- In August, a new preschool/KIDS site (replacing the Burnham site) was opened at 5900 Woodrow. The E.T. (Extended Time before/after school) for Maplewood and Sylvan were transitioned to the Highland site while Stranahan was merged into the Hill View/Whiteford sites.
- During the 08/09 school year, we served 465 children in our before and after school program compared to 541 the previous year. The down economy had an impact.
- Our Northview pre-school program was in its 7th year of operation and registered 22 children compared to 22 the previous year.
- Our Burnham pre-school program had 27 children registered compared to 25 the previous year.
- The Summer Camp program served 190 children compared to 231 the previous year.
- We assisted 5 families through our discount and scholarship programs.

Senior Center “We Love This Place!”

- In 2009, an average of 270 people per day participated in a program or service provided by Sylvania Senior Center compared to 260 in 2008.
- There were 2789 unduplicated individuals that used a service provided by the Center in 2009 compared to 2890 in 2008.
- 9876 meals were served in 2009 compared to 7915 in the prior year.
- The Center provided 6429 one way trips for shopping, dialysis, pharmacy, and education compared to 5340 in 2008.
- 760 seniors received an educational service compared to 764 the prior year.
- Socialization programs in 2009 totaled 2617 while in 2008 totaled 2614. These may include writing groups, performing arts, dances, or card groups.
- 195 individuals received maintenance assistance in their homes allowing them to remain more independent. This compares to 196 in the prior year.
- The Center hosted community organization meetings including Sylvania Schools, Sylvania Chamber, town hall meetings, and condo and homeowner associations to name a few. The Center was also rented by citizens for private parties.
- Volunteers logged 27,174 hours (up 12%) or what would be 12.72 full-time-equivalent positions.

What we do.... MAKES A DIFFERENCE - Living our Mission

Child Care

Through our time of change, we continued to maintain our commitment to the Sylvania community by combining the before and after school daycare services at the elementary sites and by opening our new pre-school in a convenient location for the community. We continued to offer discounts and assistance to our families in need. We waived the registration fees of one family in particular who has 6 children, all of whom are served in our program. The family frequently expresses their gratitude for our "pay-as-you-stay" policy.

We utilized our community resources such as Tam-O-Shanter and The Olander Park System to provide our daycare services in the absence of the Burnham Building. It was our pleasure to work with these Sylvania partners to better serve our families.

As the Burnham Child Care site was dismantled and merged with our other existing programs, it became apparent there would be left over items that still had some "life" in them. The furnishings and supplies that could not be used by our program were donated to a Sylvania Rotary project that was assisting the underserved in Belize, South America. The project was to help develop preschool programs and educational programs for young mothers. We were grateful to have this opportunity to give to those in need.

It is our privilege to serve all families. We appreciate the trust they place in us for caring for their children.

Sylvania Senior Center

The positive impact that our services provide are evident on a daily basis. Seniors using our transportation would need to rely on family or friends to have their basic needs met on a monthly basis. Our transportation services allow them to do their banking, shopping and get their medication without feeling as though they are dependent on others to remain in their homes. Additionally those that we transport have formed a bond. Most live alone but through their common need they have made friendships and truly look out for one another.

Andrew relocated from Lorraine Ohio to Toledo after his wife's passing. He was introduced to Sylvania Senior Center by his son for social interaction with his peers. Andrew was 89 years old at that time and adapting to life without his wife while he also suffered from memory loss. Andrew gets to the Center through the use and availability of the daily transportation. The first few months of Andrew's participation at the Center were an adjustment for him on many levels. Now he comes into the office and requests a hug from the staff. He remembers to have himself ready when the bus comes to pick him up in the morning. He enjoys just riding along on shopping trips and sitting on the bus with the driver, just to get out of the house. In the past year Andrew has celebrated his ninetieth birthday with his peers and has blossomed into the delightful gentleman that he is today. While our presence has made a big difference in Andrew's life, his son and family never miss an opportunity to let us know what a great help we have been in assisting them to care for their Dad at this time in his life.

Through the home maintenance program, Sylvania Senior Center offers a one-time annual leaf raking service. Every fall Mary Ellen phones the Sylvania Senior Center to be placed on the leaf raking schedule. Mary Ellen turned 92 last year and can no longer rake her own large lot with an abundance of maple and oak leaves. Because the Center is able to provide this one-time service to Mary Ellen and other seniors in the community, she can bake cookies and have apple cider waiting for those who come to provide this service. Mary Ellen has also used the home Maintenance Program to place new locks on her shed doors to keep out trespassers that were taking tools.

Gerald's first introduction to Sylvania Senior Center was during Thanksgiving holidays. Gerald has been a life-long Sylvania resident, but had never been to the Center. His son brought him while visiting over the holidays. Gerald had recently lost his wife and his son was concerned that his father was isolating himself, as he had led a full professional and social life before his wife's passing. Gerald was given a tour of the facility and during that tour computer classes for the very beginner were mentioned. Gerald called the Center a couple of days after leaving the Center to inquire and sign-up for the beginner class. Gerald took the class and is looking forward to the day when he can keep in touch with children and grandchildren through e-mail.

The Flower Boxes Project

As Child Care prepared to open the new Preschool/KIDS site at 5900 Woodrow, it became apparent that the front of the building needed some "sprucing up." One of our SCS board members, Judy Kehrle, who is also a Master Gardener, suggested it would be nice to have some flower boxes in front of the building. What an exciting thought! The Sylvania Senior Center woodshop members were approached to ask if they would participate in this project. They enthusiastically agreed. They then got busy with designing them, shopping for supplies, and building them. They built 6 large flower boxes, 3 for each side of the door. Judy Kehrle designed the plantings that would be suitable, purchased the gravel for draining, the dirt, the mulch, and the flowers! She then went about planting all the colorful, wonderful flowers and plants. AND she created a detailed book that listed all the plantings and how to care for them. The children were so excited. They cared for and watered the plants daily. Talk about a team effort! We are truly blessed.

Woodrow Preschool tending the flowers



Woodshop Members





**Preschool Nature Walk
at Oak Openings**

Summer Camp 2009 (our last at Burnham)



**Woodrow Ribbon Cutting
with Mike Lieber
Town Crier**



**Field Trip to
Sylvania Compost Site**

Active Seniors



**Table Tennis during
Open Gym**



Computer Club



**Body Recall
Exercise Class**



**Woodshop Volunteers
teaching Boy Scouts to
build birdhouses**



**Elaine Bonkowski
teaching quilting to
local Girl Scouts**

Thank you to our 2009 supporters

In Kind

Act Systems Ltd
City of Sylvania

Judy Kehrlé
Metroparks of Toledo

Sylvania Township
Sylvania Schools

\$1000 & Over

Area Office on Aging of Northwestern Ohio Grant
Key Foundation
Ohio Child Care Resource and Referral Association Grant
Sylvania Township Senior Levy Proceeds

Up to \$500

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*For all of those not listed
individually, a big thank
you goes out to all Senior
Center donors who help
make the Attic Sale, Chili
Dinner, Follies, and all
other fundraising efforts
a huge success!*

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Arbors of Sylvania	Jacy Family Café	Scrambler Marires
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Aspen Grove	Joe LaConey Band	Senior Helpers
Batanians Tree Service	John Trumbull	Sheila Painter
Beltone	Joseph Diehn Post 468	Shortys Barbeque
Bennet Enterprise	Julia Henry	Skis Polish restaurant
Beverly La Coney Memorial	Kens Flower Shop	South Briar Restaurant
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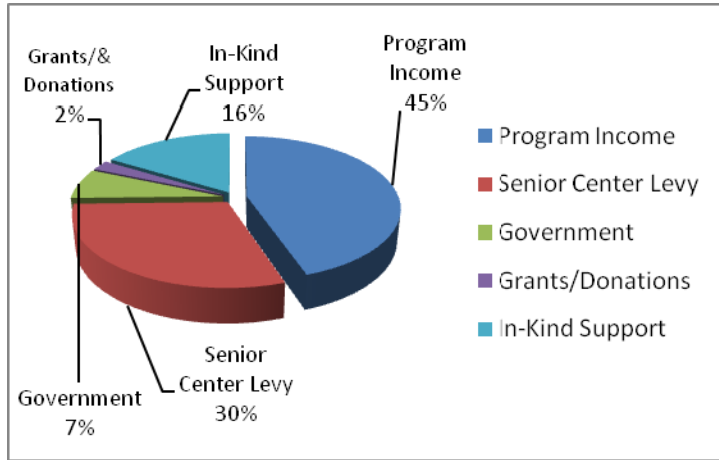
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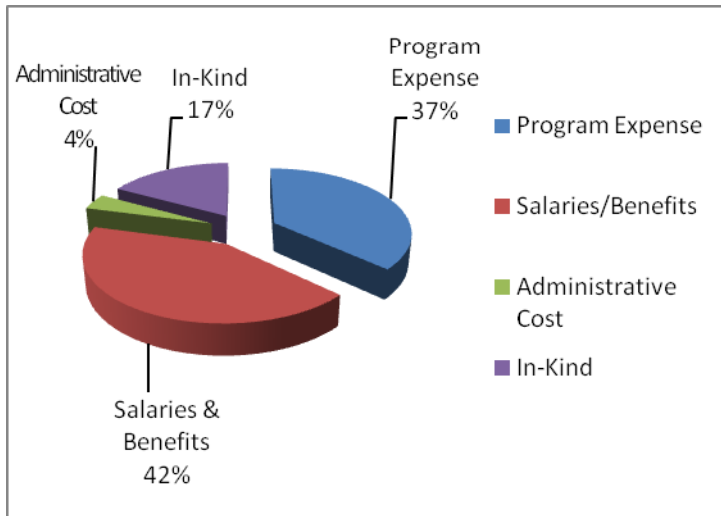
Agency Financials 2009

2009 Revenue



Revenue 2009	
Program Income	\$678,257.60
Senior Center Levy	\$451,970.66
Government	\$102,869.04
Grants/Donations	\$34,537.42
In-Kind Support	\$246,899.88
Total Revenue	\$1,514,534.60

2009 Expenses



Expenses 2009	
Program Expense	\$534,395.63
Salaries/Benefits	\$613,334.82
Administrative Cost	\$56,233.72
In-Kind	\$246,899.88
Total Expense	\$1,450,864.05

Our sincere thanks to all who made 2009 a successful year for SCS.

*Claire A. Proctor
Executive Director*