



TECH HELP

Online Payment and Browser Tips:

To make a payment on MyProcure, you will need to have your browser configured to accept all third-party cookies. You can find browser-specific instructions here: <https://akohubteam.medium.com/how-to-enable-third-party-cookies-on-your-browsers-f9a8143b8cc5>

Additionally, in some cases you will need to clear your cache: <https://www.a2hosting.com/kb/getting-started-guide/internet-and-networking/clearing-a-web-browsers-cache-and-cookies>

And lastly, for users who browse with Safari, you will need to turn off the 'Enable Cross Site Tracking' setting: <https://www.arcolatheatre.com/disable-prevent-cross-site-tracking/>

If you are a Safari user and have turned off this feature, you will need to clear your cache afterwards.

